Trend Micro Incorporated   October 28th, 2020

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Trend Micro Portable Security(TM) 3.0 (TMPS3)

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TMPS3 Windows patch will allow for malware scanning of operating systems no longer supported by Microsoft.

1. Legal Disclaimer

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1.1 Support terms and conditions for customers using Windows 2000 SP3 & SP4 operating systems

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1. TMPS3 will support the ability to use its scanning feature (Scanning Tool) without rootkit detection (i.e. scanning files, quarantining, saving scan logs to Scanning Tool) in Windows 2000 OS as well as collect asset information.

2. Scanning Tool does not support pattern updates or communication with Management Program.

3. Trend Micro will continue to support Windows 2000 until the end of 2024.

1.2 Support terms and conditions for customers using other OSes no longer supported by Microsoft

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1. Trend Micro will respond to inquiries regarding TMPS3.

2. The scope of support for legacy OSes is limited to scanning functions and asset information collection, and does not include other functions or tools such as the scan tool agent. Trend Micro may reduce the ability to scan for certain types of malware on specific legacy OSes.

3. Trend Micro will provide customer with solutions or workarounds in case of newly-discovered vulnerabilities in the TMPS3.

4. Trend Micro will fix bugs in cases of program module failure of TMPS3, however, Trend Micro will not respond to requests for functional improvements or enhancements.

5. Customers will need to apply the latest service pack or patch to TMPS3.

6. Trend Micro will only support versions supported by the life cycle policy of Advanced Threat Scan Engine (ATSE).

7. Trend Micro supports legacy OSes listed in the TMPS3 readme file and system requirements.

8. Even running on a supported Windows OS as mentioned in the previous section, Trend Micro does not guarantee it will resolve problems caused by the OS.

9. Trend Micro may ask customers to change settings specified by Trend Micro or to apply a patch.

10. Trend Micro will continue to use commercially reasonable efforts to support legacy OSes, however, Trend Micro may end support at any time if it is no longer feasible, even if within the company's support period for that OS.

11. Customers should be aware in advance of the significant increase in threats in recent years, the risk of pattern file size increases, the risk of running out of memory, and the potential for related issues in the future with older OSes and hardware. Please keep equipment up-to-date and consider risk avoidance measures.

12. Trend Micro Incorporated reserves the right to make changes to this document and to the products described herein without notice.